

#### **VACANCY - 1921**

REFERENCE NR : VAC00812/25

JOB TITLE : Specialist: Design & Planning

JOB LEVEL : C5

SALARY : R 478 420 - R 717 630

REPORT TO : Consultant: Service Management

DIVISION : Service Management

Department : Prov WC: Provincial Management
LOCATION : SITA Cape Town, Western Cape
POSITION STATUS : Permanent (Internal & External)

### Purpose of the job

To develop, lead, sustain and to provide Business architecture solution designs and implementation to meet identified business needs, including business requirements and business modelling, in accordance with ICT standards and the enterprise architecture for Government and the management of technical support environment to ensure services are delivered to clients as per the SLA and Quality.

### **Key Responsibility Areas**

- Develop network design as per client request
- Implement network design in order to ensure technical performance, availability and stability
- Provide inputs in the Network Architecture and Customer Solutions governance with regards to the implementation of solutions
- Develop, implement and manage the Design and Planning Organisation to deliver on the business goals of SITA and ensure sustainability in service delivery from technology architecture and design perspective
- Adhere to performance management policy to ensure optimum performance output to enhance service delivery
- Responsible for handling queries of team members in relation to ERP (HR, OTL, Iexpense)

# **Qualifications and Experience**

**Minimum**: 3 year National Diploma/ Degree in IT related field (Computer Science, Information Technology/Engineering or CCNA – NQF Level 6

**Experience :** 3-5 years experience in the provision of ICT solutions, specifically within Network Architecture and Customer Solutions environment.

### **Technical Competencies Description**

**Knowledge of:** ICT environment Government IT Politico-legal environment SITA Business processes financial modelling Strategy development Infrastructure Planning, Solution Design and Implementation; Quality Assurance and Project Management; Business knowledge IT Models and Frameworks.

### **Other Special Requirements**

### How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

- 1. Register using your ID and personal information;
- 2. Use received one-time pin to complete the registration;
- 3. Log in using your username and password;
- 4. Click on "Employment & Labour;
- 5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

- 1. Click on "Employment & Labour;
- 2. Click on "Recruitment Citizen"
- 3. Login using your username and password
- 4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact <a href="mailto:egovsupport@sita.co.za">egovsupport@sita.co.za</a> OR call 080 1414 882

CV's sent to the above email addresses will not be considered

## Closing Date: 26 September 2024

### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.